



## U.S. Embassy Djibouti – Yemen Response Information

Many U.S. citizens evacuating from Yemen have arrived in Djibouti. It is a top priority of our team to assist these U.S. citizens and their families. The information below provides important information to U.S. citizens seeking to depart Yemen, and to those who have arrived into Djibouti. If you arrived more than 24 hours ago and are trying to make an appointment for immigrant visa-related inquiries, click [here](#).

### [General Information About Departing Yemen](#)

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### Departing Yemen

Here at Embassy Djibouti, our focus is on assisting individuals who are able to safely depart Yemen and arrive into Djibouti. If you are a U.S. citizen (or have U.S. citizen spouse, children, parents) in Yemen, please email [YemenEmergencyUSC@state.gov](mailto:YemenEmergencyUSC@state.gov). This is a special team set up to assist U.S. citizens and families still in Yemen. You need to provide them your last name, first name, date of birth, place of birth, passport number, and contact information and location in Yemen. Please also include if you have family members traveling with you and provide the same information for them too. They will tell you what options for departure may be available and the steps to follow. **If you have a cell phone with a camera, or a digital camera, please take a photo of your U.S. passport and the passports of any accompanying family members. The arrival team in Djibouti will need these photos to facilitate your processing and onward movement.**

### What Happens When I/My Family Make it to Djibouti

Consular staff of the U.S. Embassy has welcomed all U.S. citizens and their family members arriving on boats at the Port of Djibouti. When you arrive, you will be screened by Djiboutian authorities. Consular staff will assist processing you through Djiboutian immigration. **Be advised that we can only assist U.S. citizens and their immediate relatives (spouse, children, parents).** We can assist arranging lodging for the evening, provide you with a list of local hotels, doctors, emergency information, and long-term housing options, and provide emergency financial or repatriation assistance under certain limited circumstances. You will be permitted to come to the Embassy from 9AM-1PM the day after your arrival in order to discuss further assistance, immigrant visa issues, or passport and Consular Report of Birth Abroad issues. After 24 hours, in order to best assist all of our customers, you would need to book an appointment.

### How to Request a Case Transfer to Djibouti

If you would like to **request your case be transferred** to and/or expedited Embassy Djibouti, please provide the beneficiary's name, date of birth, case number (if applicable), petition receipt number (if

applicable), contact telephone number and contact email address in an email to [IVYemen@state.gov](mailto:IVYemen@state.gov). **You cannot request that your case be transferred before the beneficiary is present in Djibouti. The beneficiary must be registered by the Consular team at the Port, or make an appointment to present themselves at the Embassy before a case transfer request will be approved.**

Once your petition has been approved and transferred to Djibouti, you will be advised of your scheduled interview date. Please make sure you read the instructions sent to you carefully in preparation for the interview.

**\*\*IMPORTANT NOTICE FOR YEMENI REFUGEE/IMMIGRANT VISA CASES – NEW MANDATORY APPOINTMENT PROCEDURES\*\*\***

In response to the increased request for information related to the large number of Yemeni refugees with pending or possible immigrant visa petitions, the Consular Section is implementing new procedures. In order to better serve our customers and to ensure that every immigrant visa inquiry receives prompt attention from Consular staff, the US Embassy will be implementing a new appointment system for immigrant visa inquiries and processing beginning April 26, 2015. Beginning on this date, **walk-ins will only be permitted for individuals who arrived on boats and were met by Consular Staff at the Port of Djibouti within the previous 24 hours.** Follow the instructions below to make an appointment.

**How Can I Make an Appointment Online to File/Process/Inquire About an Immigrant Visa Petition?**

- 1) Go to <http://djibouti.usembassy.gov/> and click on ***“Notarials and Authentication”*** under the main “U.S. Citizen Services” navigation tab.



- 2) Under the “Notarials and Authentications” page, click on the link ***“book an appointment ONLINE”***

## NOTARIALS &amp; AUTHENTICATION

Living Abroad

Living Abroad

Notarials &amp; Authentication

Law &amp; Policy

Messages for U.S. Citizens

### Emergency Services

### Visiting Oxbow

If after reviewing the website, you think we can legally provide you notarial or authentication services, please **book an appointment ONLINE**.

## EMERGENCY



**(+253) 21-453-000 during business hours or (+253) 77-877-229 after hours.** You may also contact the Bureau of Consular Services in Washington, DC, toll free, at 1-800-404-4747 from the U.S. or Canada or using the toll-line at 1-202-501-4444.

These contact numbers are for U.S. Citizen Emergencies ONLY. They are not for visa inquiries.

To contact the Government of Djibouti's Emergency Assistance Services you can dial the following from a local phone (Services offered in French):

- 3) You will now see the appointment system's calendar (see image below; *this is an example showing the April 2015 calendar*). More dates may be available at the time of your application, depending on the service demand).  
**Choose the date of your convenience** among the available dates and click on that date.



- 4) **Choose the time of your convenience** among the available time slots, complete the information under "IDENTIFICATION CODE" as follows: Put the entire First Name and Last Name in the **Applicant's Surname** Field, and put the Case File or Petition Receipt number in the **Applicant's Given Name** Field. If you are making an appointment to file an I-130, enter 'NEW PETITION' in the **Applicant's Given Name** field. The system will generate a confirmation page for your appointment.

ACS Appointment System

Luttessement Haranous  
P.O.Box 185  
Tel - +253 21-453-000 Fax - 21-453-340  
Djibouti, Republic of Djibouti

ACS Appointment System - Complete Appointment Details

Select Time Slot

Please complete the application form below:

APPOINTMENT DETAILS	
Date of Appointment:	Tuesday, April 21, 2015
Service Requested:	Request notarial and other services not listed above.
AVAILABLE TIME SLOTS	
Appointment Time: (Please select one)	<input type="radio"/> 01:00 (1 Available) <input type="radio"/> 01:30 (1 Available) <input type="radio"/> 02:00 (1 Available) <input type="radio"/> 02:30 (1 Available) <input type="radio"/> 03:00 (1 Available) <input type="radio"/> 03:30 (1 Available) <input type="radio"/> 04:00 (1 Available) <input type="radio"/> 04:30 (1 Available) <input type="radio"/> 05:00 (1 Available) <input type="radio"/> 05:30 (1 Available) <input type="radio"/> 06:00 (1 Available) <input type="radio"/> 06:30 (1 Available)
IDENTIFICATION CODE	
Applicant's Surname :	<input type="text"/>
Applicant's Given Name :	<input type="text"/>
Applicant's DOB (dd/mm/yyyy) :	DD : 1900 YY : 1975
Contact Telephone Number :	<input type="text"/>
E-mail Address :	<input type="text"/>
Country of Citizenship :	Select
Country of Birth :	Select
Gender :	<input type="radio"/> Male <input type="radio"/> Female
Passport Number :	<input type="text"/>

- 5) **Print the confirmation page** and have it with you when you come to the Embassy on your appointment date.